

Subprocessor	Purpose of processing	Contracting party	Primary location of data
Wapice	Development of the system and messaging platform	Wapice Oy Finland	Finland
Microsoft Azure	Hosting SmartDialog cloud service platform; infrastructure, cloud services	Microsoft Ireland Operations Limited	EU / EEA. Azure region in use: Azure West Europe, the Netherlands. Backup Azure region: Azure North Europe, Ireland.
Telecommunications operators and brokers: Numpac	Messaging services (SMS)	Numpac Oy	Finland
Telecommunications operators and brokers: Elisa	Messaging services (SMS, RCS)	Elisa Oyj	Finland
Telecommunications operators and brokers: DNA	Messaging services (SMS, RCS)	DNA Oyj	Finland
Telecommunications operators and brokers: Telia	Messaging services (SMS)	Telia Finland Oyj	Finland, Sweden
Telecommunications operators and brokers: Ålcom	Messaging services (SMS)	Ålands Telekommunikation Ab	Sweden
Telecommunications operators and brokers: CellSynt	Messaging services (SMS)	CellSynt AB	Sweden
Telecommunications operators and brokers: Teletopia	Messaging services (SMS)	Teletopia Interactive AS	Norway
Telecommunications operators and brokers: Sinch	Messaging services (SMS, WhatsApp, Messenger, Instagram)	Sinch	Global data centers in the EU (Ireland, Sweden, Denmark) and the US
Telecommunications operators and brokers: Twilio	Hosting, messaging services (SMS, WhatsApp, Twilio SendGrid Email), analytics, technical services	Twilio Inc	US
Telecommunications operators and brokers: Meta Platforms	Hosting, messaging services (WhatsApp, Messenger, Instagram), analytics, technical services	Meta Platforms Inc., Meta Platforms Ireland	Global data centers in the EU (Finland, Ireland, the Netherlands, Belgium, Denmark, Sweden) and the US
Telecommunications operators and brokers: Google	Hosting, messaging services (RCS), analytics, technical services	Google Cloud EMEA Limited, Google Ireland Ltd.	EU / EEA